

Harewood C of E Primary School

Safeguarding Supervision Policy

Date: Spring 2025

Review Date: Spring 2028

Headteacher: A. Ratcliffe

Chair of Governors: J. Jayne

School Ethos and Values

Educating For 'life In All Its Fullness'

(John 10:10)

As a school, we shape what we do, to allow children and adults to develop a strong sense of their Emotional, Spiritual and Cultural self through our Christian values:



We actively work towards our children being prepared for life as active citizens in the communities and world they live in.

Safeguarding

The Governing Body and staff of Harewood C of E Primary School take as our first priority the responsibility to safeguard and promote the welfare of our pupils, to minimise risk and to work together with other agencies to ensure rigorous arrangements are in place within our school to identify, assess, and support those children who are suffering harm and to keep them safe and secure whilst in our care.

Equal Opportunities

We have a clear duty under the Equality Act 2010 to ensure that our teaching is accessible to all pupils. Our inclusive curriculum will foster good relations between pupils, tackle all types of prejudice, including racism and homophobia, and promote understanding, tolerance and respect, enabling us to meet the requirements, and live the intended spirit, of the Equality Act 2010.

Supervision: Minimum Standards for the Supervision of Staff and Volunteers Working with Children, Young People and Families

Introduction

What is this document? This document provides minimum standards for the supervision of staff and volunteers working with, or whose work brings them into close contact with, children, young people and families. It also clearly defines the responsibilities of supervises in relation to their role.

Why do we need these standards? Supervision is a fundamental role that managers will undertake to support the development of their staff's skills and practices in work with children, young people and families and the safeguarding of those in their care. Following the inquiry of Victoria Climbié Lord Laming stated

"All staff working directly with children must be regularly supervised" Lord Laming Victoria Climbié Inquiry Report 2003

What is the purpose of these standards? These minimum standards has been produced to help line managers identify the minimum standards required for the supervision of staff and /or volunteers who work directly with children, young people and families and /or those whose work brings them into regular contact with children, young people and their families.

Who is this policy aimed at? This policy is aimed at all agencies and organisations working with children and young people. Agencies should ensure that their staff and / or volunteers receive good quality, supervision which offers high support, exploration, reflection and respectful challenge. All managers undertaking supervision should ensure they follow their own agency supervision policy and procedures and use the associated paperwork, which should include the identified minimum standards in this document.

The key contact for comments about this policy is: lscp.info@leeds.gov.uk

What is supervision

Supervision is a partnership between the supervisee, the supervisor and the setting to support accountable decision making and safer outcomes for children, young people and families, and can be defined as

"A process in which one worker is given professional responsibility to work with another in order to meet certain organisational, professional and personal objectives. These objectives are competent, accountable performance, continuing professional development and personal support." Morrison 1993, (adapted from, Harries 1987)

Supervision should be outcome focused, as advocated by the Leeds Practice Model, whereby the supervisor holds the supervisee to account for plans put forward for any given family, reflects and builds on good practice, and thoroughly explores and checks the supervisee's rationale and thinking behind each plan, and the fundamental question of whether the plan is likely to achieve the desired outcome. And if not, why not, and how does this affect the overall understanding of the case.

There are different types of supervision. This document specifically addresses planned and structured supervision rather than unplanned supervision which is often on-going in most effective teams, as staff members seek advice and help in situations that they deal with on an on-going basis. Ad hoc supervision is good practice but should NOT replace a planned and structured supervision session.

Significant issues discussed through ad hoc supervision should be clearly recorded in a timely manner ideally as soon as possible and revisited at the next planned and structured session where needed.

Each agency should identify the appropriate supervisor for a practitioner, who may or may not be the line manager.

The key functions of supervision

1. Personal Support / Encourage Reflection

• To provide reflective space for the supervisee to discuss and work through the personal impact of their role and responsibilities. This should include support to address the emotional impact of the work where required.

2. Quality Assurance

- Ensure that practitioner performance and practice, including safeguarding, is competent, accountable and soundly based in research and practice knowledge.
- Ensures that safeguarding children practice is consistent with the Leeds Safeguarding Children Partnership, West Yorkshire Consortium Procedures and organisational procedures.

- Ensures that practitioners fully understand their roles, and responsibilities and the scope of their professional discretion and authority.
- To provide reflective space to analyse ongoing work and specific incidents, to identify good practice and how this can be used within other situations, to assess risk and need and to provide an important check and balance on decision making and planning.

3. Professional Development

 Ensure that professional development needs, including safeguarding practice are considered and supported.

Good supervision involves a balance between all three elements, not always within one session, but certainly over the entire supervision process.

Minimum standards

Contract between a supervise and supervisor

This should clearly outline the responsibilities and expectations of both parties. The contract should be discussed, agreed and signed off at the beginning of the supervisory arrangement and reflect the minimum standards within this document. The contract should form part of the supervision records and should be reviewed annually (see Appendix 1 for sample Supervision Contract).

Clearly defined roles and responsibilities of supervisor and supervise, for example:

The Supervisor is responsible for:

- Sharing the responsibility for making the supervisory relationship work however seeking alternative arrangements if needed.
- Ensuring confidentiality, subject to service user and staff safety
- Creating an effective, sensitive, supportive supervision and maintains trust.
- Adopt attentive listening skills, using appropriate service tools if available.
- Providing suitable time and location
- Agree the timescales within which supervision takes place.
- Eliminating interruptions
- Maintaining accurate and clear records in relation to comments about or actions for the supervisee as well as changes or actions in relation to particular cases.

- Ensuring that the supervision contract has been agreed and reviewed annually.
- Ensuring the organisation's professional standards are met.
- Ensuring that where a change in line management occurs, a handover process is arranged between all parties concerned.
- Ensuring that issues relating to diversity are addressed constructively and positively and provide opportunity for staff to raise issues about their experience and diversity.
- Ensuring the shared responsibility for case oversight and maintenance, including safeguarding, accountability and workload.

The supervisee is responsible for:

- Sharing the responsibility for making the supervisory relationship work
- Attending regularly and on time, participating actively and bringing their agenda.
- Understanding and engaging with the rational for supervision, and being accountable for any actions.
- Preparing appropriately for supervision sessions.
- Ensuring the recording of supervision is reflective of the particular meeting.
- Ensure any identified changes or actions regarding individual caseloads are recorded on the case files
- Ensure that the contract has been agreed and reviewed annually.
- Actively participating in an effective sensitive and supportive supervision.
- Aiming to meet the organisation's professional standards

Agreed frequency of supervision

The agreed frequency of supervision will be dependent on practitioner's role within the organisation, their skills, experiences, team requirements and Government guidance. Good practice indicates that the sessions should be regular (occurring at set intervals) and frequent enough to provide the support and oversight needed. It is recommended that this is monthly, but certainly no more than every three months, for staff who are case holders or who manage complex cases.

The supervisor and supervisee should agree on the duration and frequency of supervision taking into account the experience of the supervisee and the complexity of work. It will be appropriate to arrange for more frequent supervision for staff who are newly qualified or new to post but also if there are particular pieces of work which need more time in supervision.

Recording of supervision sessions

Recording should follow the principle that:

- The contract is the initial record of agreement between both parties.
- All supervision sessions must be recorded. Recording may be completed by the supervisor depending on the agency (see <u>Appendix 2</u> for sample Supervision Record).
- Records of supervision should be completed and where needed signed off and dated by supervisor and supervisee. All records of supervision are confidential and should be stored securely by the supervisor. They will be subject to inspection and audit.
- Records should ensure case management decisions of individual cases through supervision
 are also recorded on the individual children, young people and family records held by the
 organisation (see <u>Appendix 3</u> for sample Decision Record). Hand written records must be
 legible.
- Supervise to receive a signed copy.

Capacity

Workers who are providing casework and child protection supervision and support need to be suitably trained in supervision and safeguarding in order to be able to provide this effectively. In addition they should also be provided with supervision relevant to their role.

Initially supervisors should access supervision training within their own organisation / agency, however if this is not available training is available through Children's Services Workforce Development (bookable via the online PALS system or via the Business Support Centre on 0113 247 5570).

Quality Assurance

It is essential that good quality supervision is provided. A practitioner who is not receiving supervision at the required frequency or standard should:

- In the first instance arrange a one to one with their supervisor to discuss and resolve, where possible.
- If they are unable to find a solution, the supervisee should request a three way meeting between themselves, their supervisor and appropriate line managers (potentially including theirs and the supervisors). The difficulties should be discussed and outcomes agreed.

There is a critical link between good quality regular supervision and good outcomes for children young people and families. Recording should be available during inspection and audits if required.

Group supervision

In some cases it may be necessary or appropriate to conduct a group supervision session, where there may be several staff involved in direct work with a specific child / family. There are many benefits to be gained from group supervision including problem solving, peer group learning and giving and receiving strong feedback within a supportive setting.

When a group supervision process is undertaken the roles and responsibilities of the supervisor and supervisees should be the same with the added principles:

- The group should clarify and agree the boundaries of confidentiality
- The records should reflect that this was a group supervision

Appendix 1: Supervision Contract (This pro-forma can be altered to reflect individual and organisational needs and be adapted to the setting)

Harewood CE Primary School

Purpose of supervision

Supervision is a partnership between the supervisee, the supervisor and the setting to support accountable decision making and safer outcomes for children, young people and families, and can be defined as

"A process in which one worker is given professional responsibility to work with another in order to meet certain organisational, professional and personal objectives. These objectives are competent, accountable performance, continuing professional development and personal support." Morrison 1993, (adapted from, Harries 1987)

There are 3 key functions of supervision:

- 1. Performance Management
- 2. Professional Development
- 3. Personal Support

Responsibilities and expectations

The supervisor and supervise will:

- Undertake open and honest discussions in relation to cases loads
- Pose and respond to challenging questions with regard to action, progress and outcomes for children, young people and families.
- Focus discussions on any current identified families where there are needs, concerns or risk for children, young people and families
- Identify good practice which can be transferred or built upon when supporting other cases
- Work in an environment of high support and high challenge.
- Discuss team work & training as appropriate
- Ensure that supervision records include any actions required.
- Implement any agreed actions.
- Ensure all records are updated as required.

Quality Assurance

Recordings should be available during inspection and audits if required.

In the event that there is unresolved dispute between supervisor and supervisee, both parties will agree to meet together with a HT/DSL from another WVLP school (Arrangements made with Mt Mary's CE Primary, Boston Spa) to ensure that any difficulties are satisfactorily resolved.

Supervision: Minimum Standards for the Supervision of Staff and Volunteers Working with Children, Young People and Families - V2 May 2018 Final 8 resolved. Both parties will ensure that the other is aware in advance that a dispute resolution meeting has been arranged.

Agreement

Supervisee signed: date:

Supervisor signed: date:

This contract should be reviewed on an annual basis

Date of review of contract:

Appendix 2: Supervision Record (This pro-forma can be altered to reflect individual and organisational needs and be adapted to the setting)

Supervision Record
Name of Organisation / Agency
Name of Supervisee:
Name of Supervisor:
Date:
Agenda
1. General wellbeing (to include annual Leave, TOIL and sickness absence)
Annual Leave / TOIL agreed / requests: Sickness Absence:
2. Review of agreed action points from last meeting / matters arising
3. Caseloads for consideration (list cases below and complete a Caseload Supervision Record for each family discussion, including reflection on any good practice which could be transferred - please indicate if the cases discussed represent ALL current cases or a sample)
4. Team / general issues impacting safeguarding practice: including training, development, wellbeing
5. Personal development and support including training
6. Any other business
7. Date of next meeting
8. Agreement (to be signed at next supervision session)
Supervisee's signature Date
Supervisor's signature Date

Appendix 3: Caseload Supervision Record (This pro-forma can be altered to reflect individual and organisational needs and be adapted to the setting)

Caseload Supervision Record (complete one per family discussion)

Name of Organisation / Agency

Completed by:

Name of Supervisor:

Date of supervision where case will be discussed:

Family name:

Children's names and ages:

Role with this family:

Current Status (e.g. Child in Need, Subject to a Child Protection Plan, Children Looked After, Early Help Assessment, Early Help Plan etc. – if different for different children please indicate):

Details of any change in status and date of change:

Summary of events and actions since last supervision:

Any outstanding actions:

Identified risks / issues (please indicate if these are ongoing or new):

Safety / protective factors (please indicate if these are ongoing or new):

Strengths / positives (please indicate if these are ongoing or new):

Any agreed actions for this family?

Supervisee's signature Date

Supervisor's signature Date

Copy the record for each family in the appropriate child's records

Appendix 4: Supervision Decision Record; individual child, young person or family (This pro-forma can be altered to reflect individual and organisational needs and be adapted to the setting)

Supervision Decision Record; individual child, young person or family (*complete one per family discussion*)

per family discussion)
Name of Organisation / Agency
Completed by:
Name of Supervisor:
Date of supervision where case will be discussed:
Name of child / young person / family:
Date of birth of child or young person:
Brief synopsis of safeguarding history if appropriate:
Concerns:
Strengths:
Actions agreed with timescales: (to be completed post session).
Supervisee's signature Date
Supervisor's signature Date

Copy the record for each family in the appropriate child's records